



Frequently Asked Questions

We've included some questions and answers you may have about the launch of the Electrical Safety Register:

Q So what do I do now? Do I need to get in touch with NICEIC?

- A** No. You don't have to do anything. Nothing has changed in terms of your enrolment or registration. You are still fully registered with NICEIC and all rules relating to your registration still apply. Your Area Engineer will not change.

Q Why has this joint venture taken place?

- A** We've researched and listened to electricians, government, specifiers and consumers. We're determined to promote you to as many people as possible, making it easier for people who need an electrician to find you and we believe the partnership between the ECA and the ESC will join up the industry as never before, giving the electrical contracting industry a stronger voice to government and major stakeholders.

The Electrical Safety Register website will be live on November 19th and from April 2013 NICEIC and ELECSA will be jointly owned by the industry's trade association, ECA, and the consumer safety charity, the ESC. This means that electrical contractors and those dedicated to standards and safety are truly working together to deliver the very best service to you.

Today we are committing to:

- promote you to your customers and help build your business
- provide excellent customer service by listening and being fair
- help you technically and raise standards across the sector
- provide simple, cost effective, quality and relevant services.

Q Will the NICEIC brand still be continuing?

- A Yes, the NICEIC Domestic Installer scheme and Approved Contractor scheme are unaffected.

NICEIC's website www.niceic.com remains your first port of call as a registered contractor, whether a Domestic Installer or Approved Contractor.

As an extra benefit, NICEIC Approved Contractors and NICEIC Domestic Installers will also now be listed on the Electrical Safety Register website, www.electricalsafetyregister.com.

We intend that the Register will become the definitive resource for anyone looking for an electrician. As such, the Register will be widely promoted to consumers and specifiers of electrical contracting work.

We will be listening to the reaction of our customers and specifiers as we develop this partnership and we welcome your comments at enquiries@niceic.com.

Q Will my registration fee change?

- A We want to bring parity between what NICEIC Domestic Installer registrants pay for registration to what those registered with the ELECSA scheme pay. Currently there is a £9 difference between NICEIC and ELECSA based upon on Direct Debit payments. We will ensure that the fees are aligned to the lower figure as soon as possible. We will communicate with those affected by this change.

NICEIC Approved Contractor fees remain the same.

Q As an NICEIC customer can I now have an ELECSA sticker on my van?

- A No, as you are registered with NICEIC you should continue to display your NICEIC logo as per the Scheme rules.

The new Electrical Safety Register logo highlights that NICEIC and ELECSA registrants as well as ECA members can be found in one place for ease and convenience.

Once you log onto www.electricalsafetyregister.com you will see that it is very clear which scheme you are registered with.

Q Does this mean I am an ECA member too?

- A You do not automatically become a member of the ECA. However as part of the benefits of the joint venture your certificate of assessment with NICEIC or ELECSA is a valid entry qualification. More details on how to join the ECA are available at www.eca.co.uk.

Q Will there be any change to my annual assessment?

- A No. Any confirmed dates for annual assessments will go ahead as planned and you will be assessed by an NICEIC assessor against the rules of the NICEIC scheme you are registered with. You will still be assessed under the rules of registration as agreed.

Q What benefits can I expect to see from this new venture?

- A The first is the creation of the Electrical Safety Register - the definitive searchable database of registered electrical contractors which will be promoted to hundreds of thousands of homeowners and commercial and industrial specifiers.

The new venture also commits to promote your business on www.niceic.com and over time give you access to more products and services to help you grow your business.

Over the coming months we will tell you about even more benefits for you and your business.

Q How do the ELECSA and NICEIC schemes compare?

- A The ELECSA scheme is very similar to the NICEIC Domestic Installer scheme. Both are operated to the highest standards and in adherence with government guidelines for the good of the electrical contracting industry.

Q Can ELECSA members now claim to be NICEIC registered?

- A No. They are still registered with the ELECSA scheme and the rules relating to these continue to apply. NICEIC members cannot claim to be ELECSA registered and ELECSA customers cannot claim to be NICEIC registered.

Q What should I tell my customers?

- A Nothing has changed with your customers. You are still an NICEIC registered contractor and they can now find you on the Electrical Safety Register website. We will be producing material for our customers on the Electrical Safety Register and what it means.

Q Do I have to replace the NICEIC stickers on my van with the new sticker?

A You do not have to do this. However placing the free sticker included with this letter on your van would be a good way of showing your business is being promoted on the Electrical Safety Register.

Q Will customers still be able to locate my firm under the 'Find a Contactor' function of the NICEIC website?

A Yes. This has not changed.

Q Can I put the Electrical Safety Register logo on my website / letterhead?

A Yes.

Q Can I get more Electrical Safety Register van stickers?

A Yes, the logo will be downloadable in the secure area of the *www.niceic.com* website.

Q Will any of the telephone numbers or email addresses change?

A No, these will not change.

Q Will ELECSA customers be able to use NICEIC branded certificates?

A No, but we will be working towards making the certification process easier.

Q Will I need to change the certificates I use?

A No.

Q If I want to get further information, who should I contact?

A All of our contact details are the same. You can call us on 0870 013 0382, by email at *enquiries@niceic.com* or log on to *www.niceic.com*.